WBTC (formerly CTC) e-Ticketing Service

Electronic Reservation Slip (Personal User)

Dear Customer,

Congratulations! Thank you for using WBTC(formerly CTC) online reservation facility. Your e-ticket has been booked and the details are indicated below.

Please take a printout of the Electronic Reservation Slip (ERS)/a screenshot of ERS i.e. Virtual Reservation Message(VRM) OF YOUR TICKET FROM YOUR Booked Tickets History page. You have to carry this printout/VRM along with any one from the listed identity cards (Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Student Identity Card with photograph issued by recognized School or College for their students / Nationalised Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph) during journey in original. Both will be examined by ticket checking staff for verification purpose.

Ticket No: CTC26526175	**Bus/Tram:** TATA Non AC Ordinary Seater 2x3 (54 Seater)	**Route No:** 177
Adult: 1	**Boarding Point:** Arambagh SBSTC Depot	
Passenger Mobile Number: 6294094162	**Date of Journey:** 07-Jul-2026	**From:** Arambagh
Date of Booking: 06-Jul-2026	**Scheduled Departure:** 16:05 Hrs	**To:** Barasat
Abhibus Booking Id: AZ5441390147		

FARE DETAILS:

S.No.	Description	Amount (In rupees)	Amount (In words)
1	Base Fare	75.00	Rupees Seventy Five Only
2	GST @ 5%	3.00	Rupees Three Only

S.No.	Description	Amount (In rupees)	Amount (In words)
2	Total Amount Payable	78.00	Rupees Seventy Eight Only

PASSENGER DETAILS:

S. No.	Name	Age	Sex	Seat No	Fare (Rs.)	Service Charge	Resident	Document		Free Ticket
1	DEBANSHU GHOSH	23	Male	26	75.00	0.00				-

** To avail **"Free Transportation for Woma** scheme of the State of WB during your journey, please submit original documents used during booking before conductor, if failed you are liable to pay the full ticket fare to on duty conductor.*

Disclaimer

Ticket booked is not transferable and is valid only when presented with ID proof of the passenger.

Scheduled departure printed on e-ticket may be delayed under certain condition where it is unavoidable. Passengers are requested to cooperate.

It is our constant endeavor to maintain standard journey time in this route. But Calcutta Tramways Co. does not guarantee to fulfill expectation of the passenger under certain road condition, mechanical failure or, any other reason which limits the scope of normal operation of service.

Bus No. or, Seat no. mentioned in the e-ticket are indicative parameters. In certain cases like change of bus due to mechanical failure or, to accommodate elderly/sick passenger, position of the seat may change.

Under unavoidable circumstances C.T.C. may have to cancel the journey on any date of for a period of time. Full refund of the ticket value is admissible on claim. Else ticket holder may avail same journey on any other day within a month if seat is available and there is no change in fare.

Cancellation of e-ticket is permitted only by the user from the website of C.T.C. as per cancellation rule subject to acceptance of the request.

Refund is admissible as per provisions of e-ticket Refund Rule published in the website of the Company and the request is placed before 24 hrs. of the scheduled departure of the bus from its originating point.

Passengers are advised not to carry inflammable/ dangerous / explosive articles and also to desist from smoking / consuming alcohol inside the bus.

In case of a Bus is unable to complete its journey for a defect develops enroute, a partial refund is admissible for the incomplete journey.

Free Women ticket is only allowed for residents of West Bengal. While traveling, produce original ID proof like Aadhaar Card / PAN Card / Driving License / MNREGA Job Card / Passbook with photo issued by Bank or Post Office / Ayushman Bharat Health Card / Smart Card issued by RGI under NPR / Indian Passport / Pension document with photo / Service ID Card with photo issued by Central or State Government / ID Card issued to MPs, MLAs or MLCs / UDID Card issued by Ministry of Social Justice & Empowerment.

Passengers who are unable to provide valid proof of residence in West Bengal will be required to pay the full seat fare, which shall be collected by the on-duty conductor.

Email onlinebookingctc@gmail.com or vi www.calcuttatramways.com

For journey related information Pl. c8336929918 (7am - 4pm) on the day before Journey

Passengers are requested to be present at the pickup p 15 mts prior to the schedule time.

// Auto print functionality (optional) // window.onload = function() { window.print(); }